



# Leading successful partnerships

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# What we'll be doing today

- Introduce you to our Leading Successful Partnerships guide.
- Share how it can support you in your improvement work.
- Have time for individual and group reflection to reflect on the principles.



# About Q

Everyone should have access to high quality health care. Right now, they don't. We know there are thousands of people working hard to change this. But without connections between them, we lose ideas and energy needed to solve the complex challenges we face. In the Q community, we learn, share and collaborate to address pressing health system challenges. By sharing insight, skills, and ideas widely, we create the culture and conditions for improvement efforts to succeed.

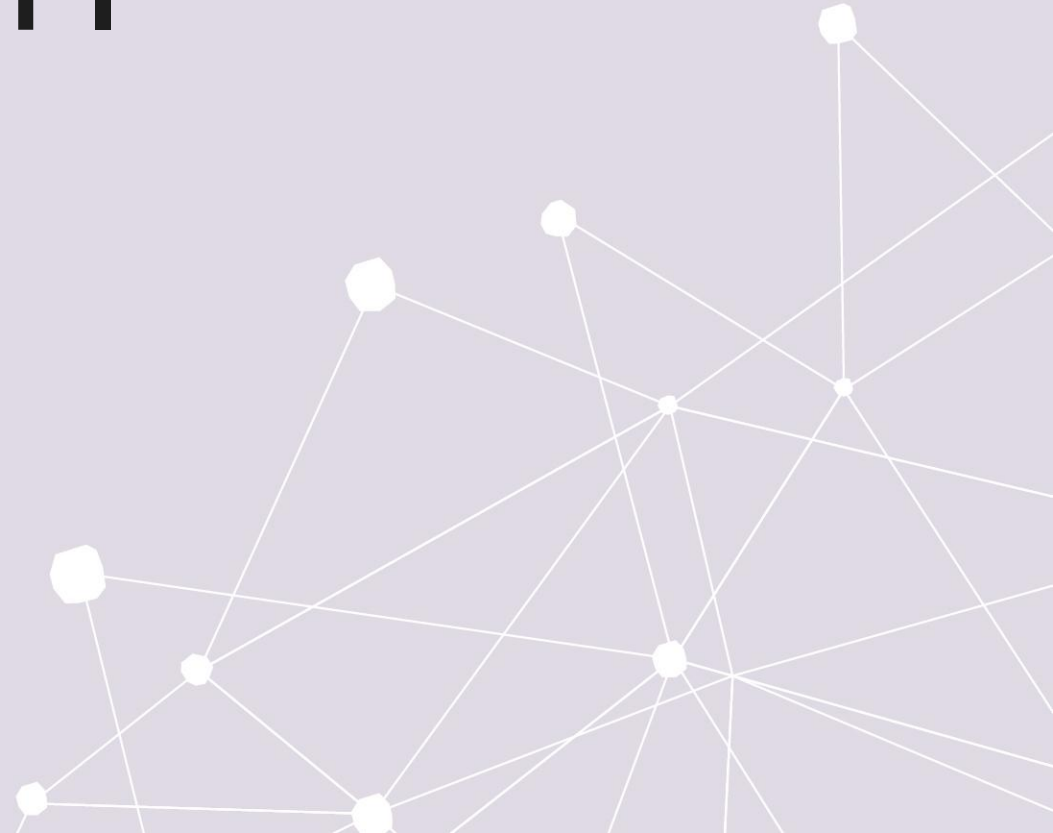
Together, we make faster progress to improve health and care for everyone, every day

Visit us online: [q.thenhsalliance.org](http://q.thenhsalliance.org)

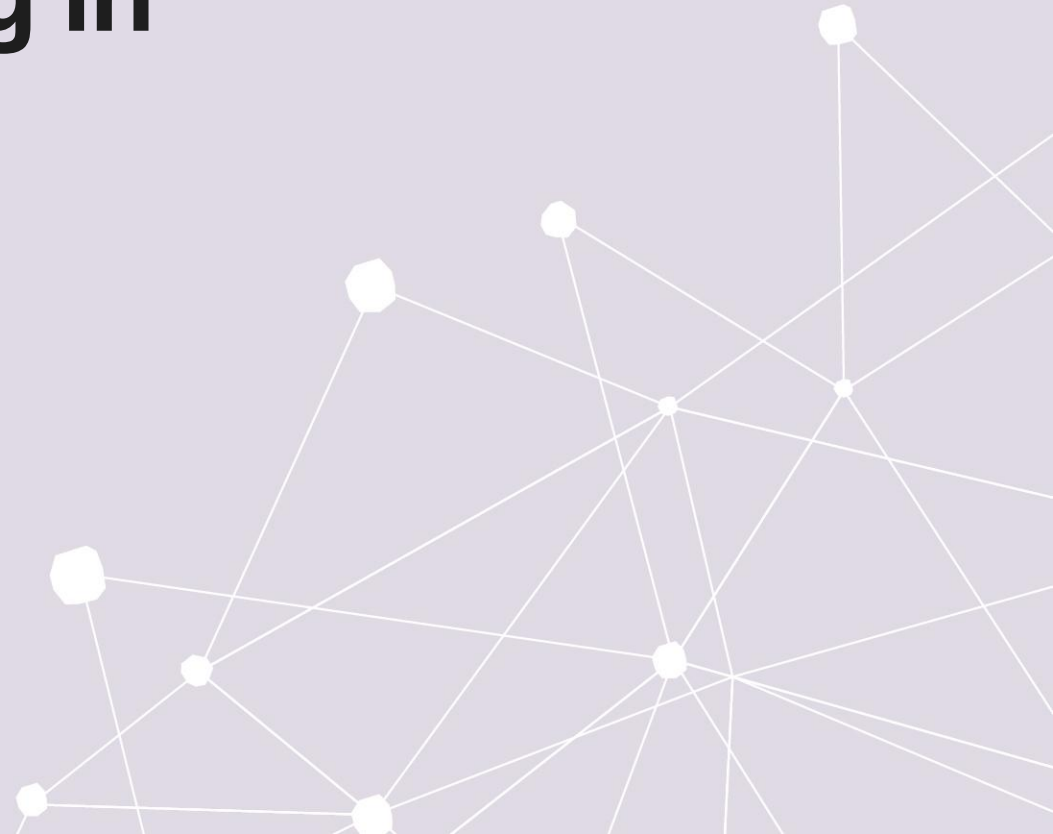
Email us: [Q@thenhsalliance.org](mailto:Q@thenhsalliance.org)



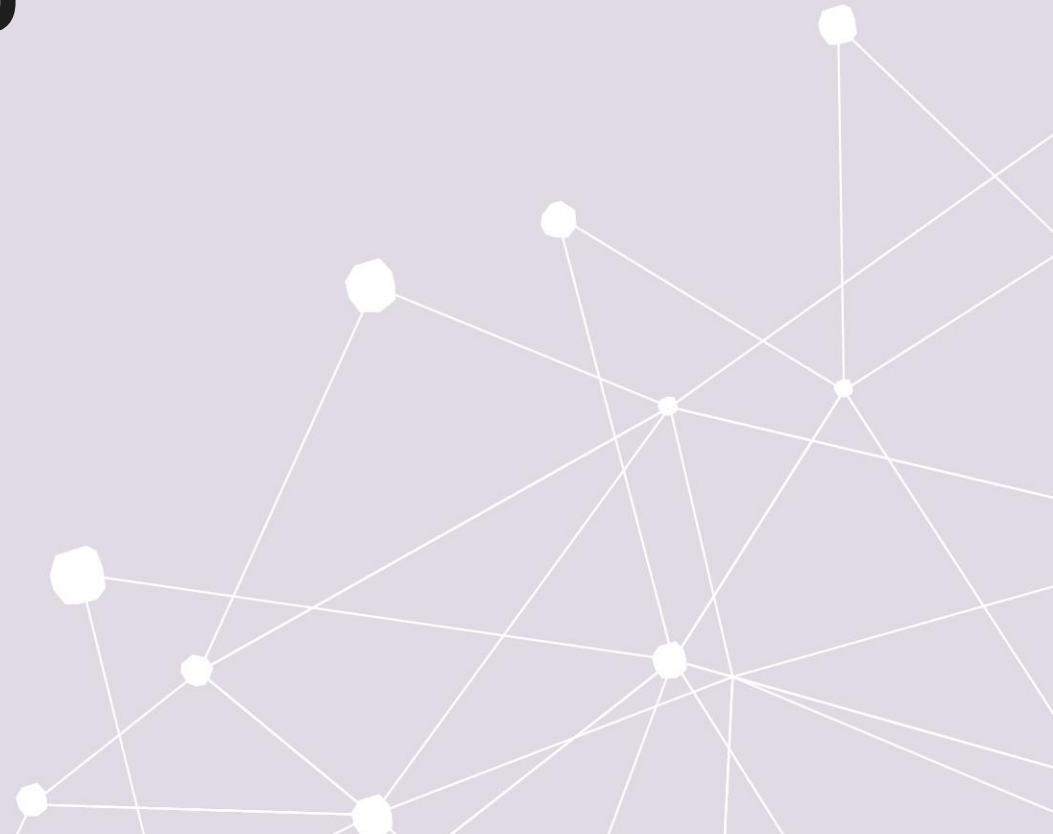
**When I hear the words  
'partnership' or 'collaboration' I  
think of...**



**The best thing about working in  
partnership is...**

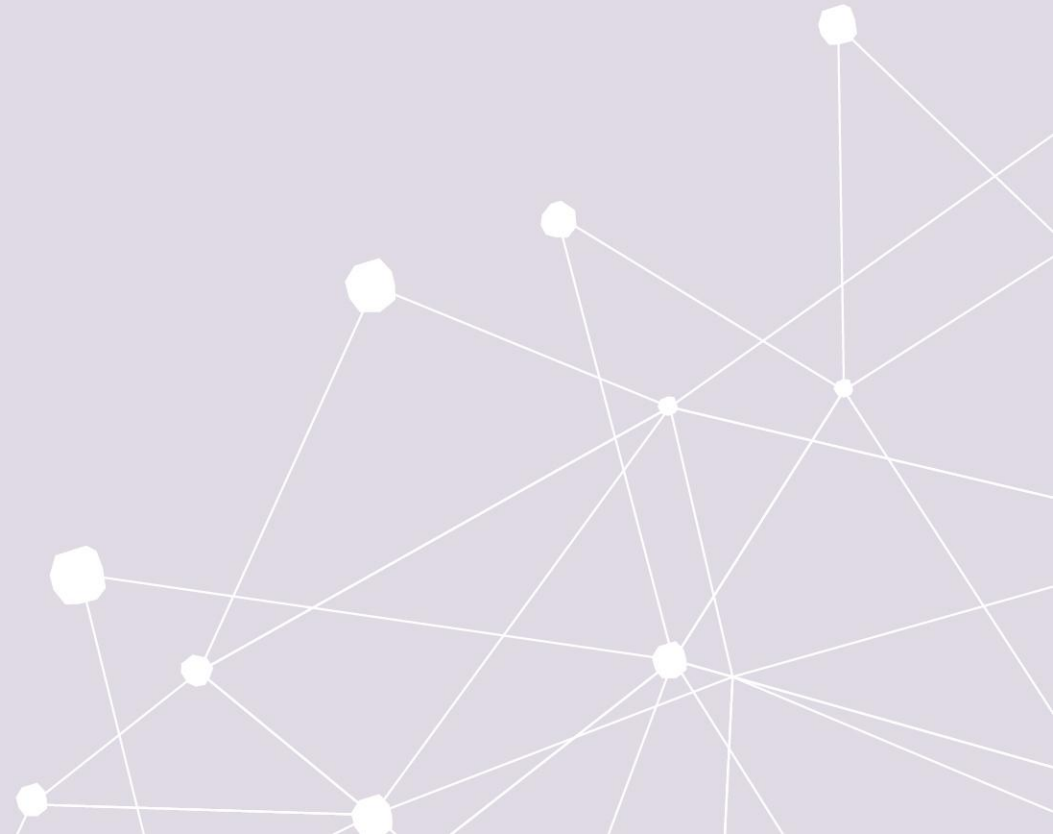


**The most challenging thing  
about working in partnership  
is...**



# Leading successful partnerships

Principles and best practice to support health and care leaders to set up effective partnerships



# Leading successful partnerships

- Provides advice and insight to help improve your team's organisational relationships
- Helps you set up effective working partnerships that support improvement in health and care

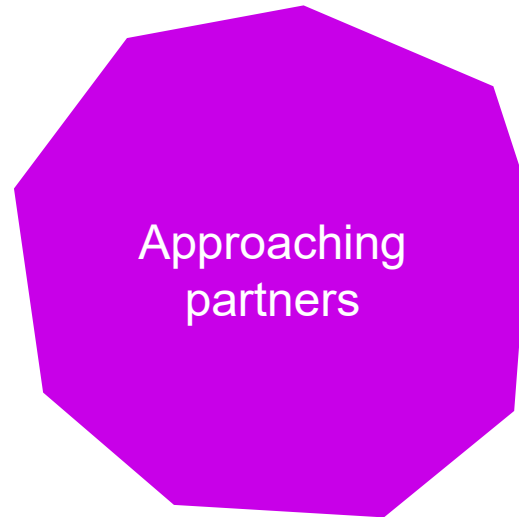


# Three stages in forming a partnership

## Stage 1



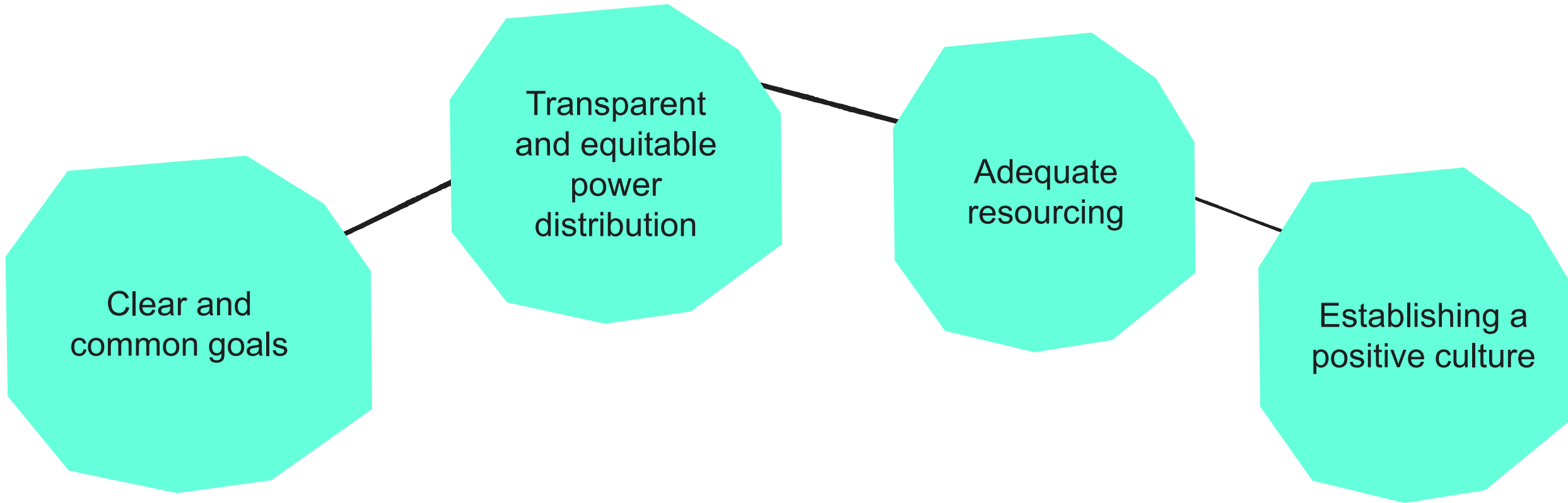
## Stage 2



## Stage 3

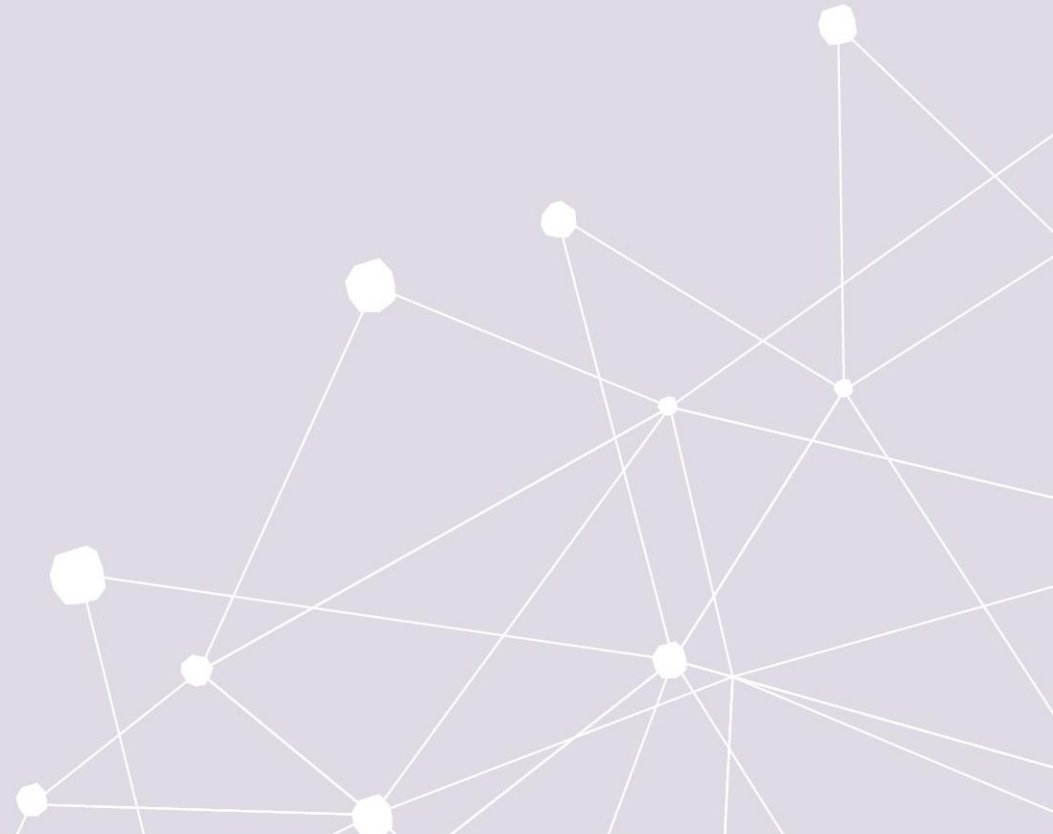


# Getting the foundations right: four principles



# Reflections on partnership working

Victoria Binks, Assistant Director, Improvement, NHS  
Confederation





# Working in partnership

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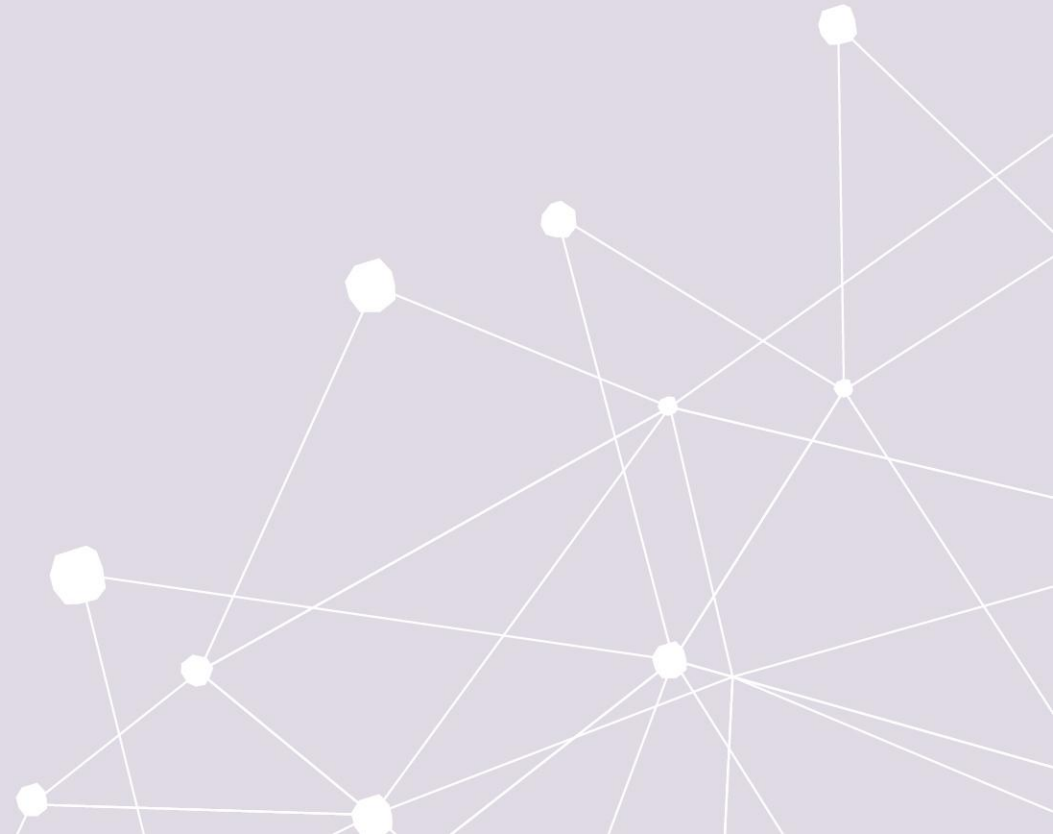


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# Individual reflection

How do these resonate with you and your work?  
Where have you seen this done well/not done as well?



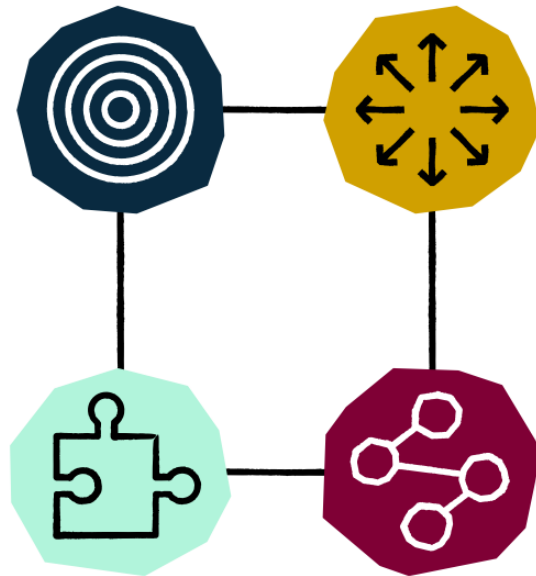
# The principles of successful partnerships

## Clear and common goals

- Creating and developing a shared vision
- Focus on intended outcomes
- Consistently re-check and revisit

## Adequate resourcing

- Requires sufficient staff capacity and resources.
- Continuity of staff will be important.



## Transparent and equitable power distribution

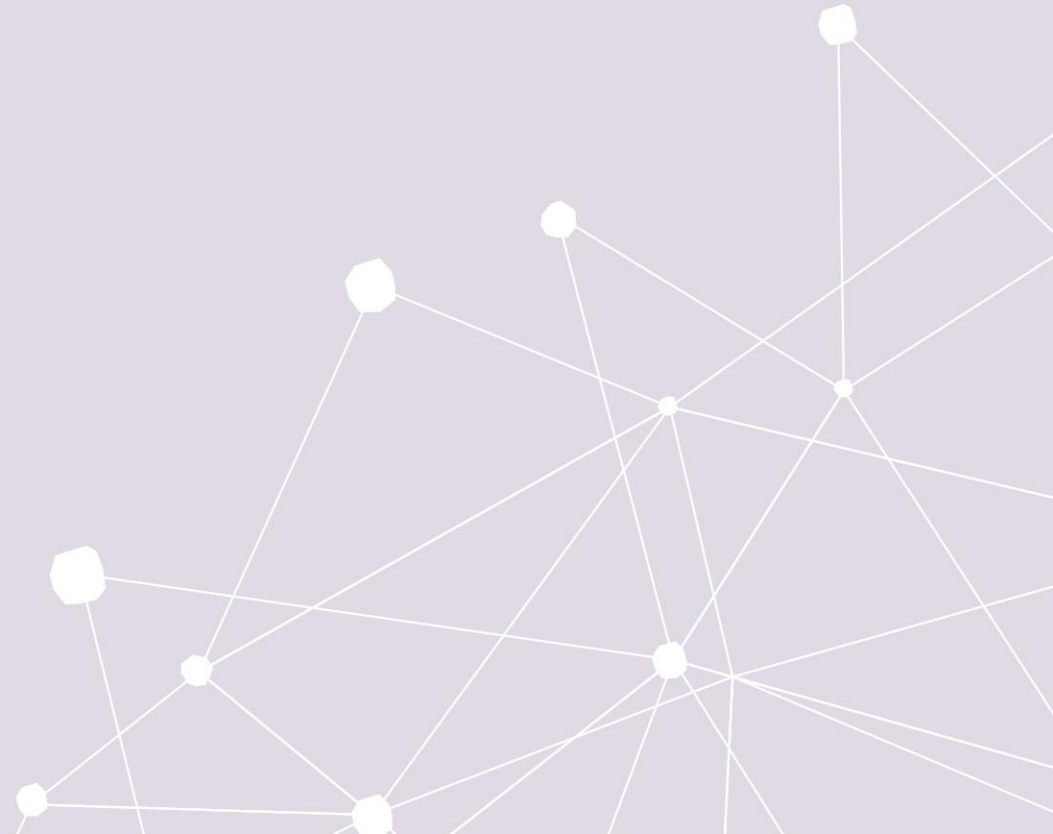
- Important in shaping partnership success
- Share risk and reward
- Understand power differentials
- Value different expertise and contributions
- Understand roles and responsibilities

## Positive culture and strong relationships

- Build trust and respect
- Accountability is key
- Focus on empathy throughout
- Develop ground rules

How do these resonate with you and your work?  
Where have you seen these done well/ not done as well?

# Breakout group discussions



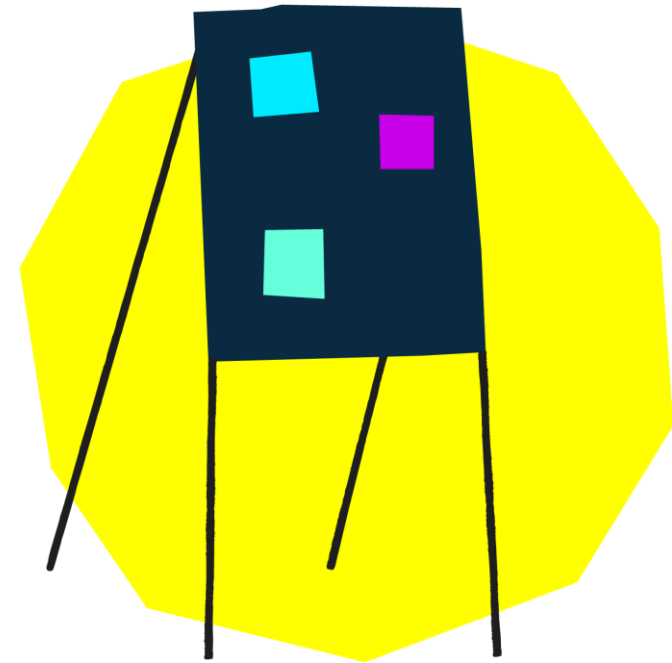
# Questions to explore

- What are your initial reflections? What do these principles look like in your day-to-day work?
- What have you seen done well/not done as well? What is your learning?
- How could you use these principles in the future?

## Breakout rooms:

**Paired discussions (6 mins) followed by groups of 4 (14 mins)**

**Individual reflection room (20 mins)**

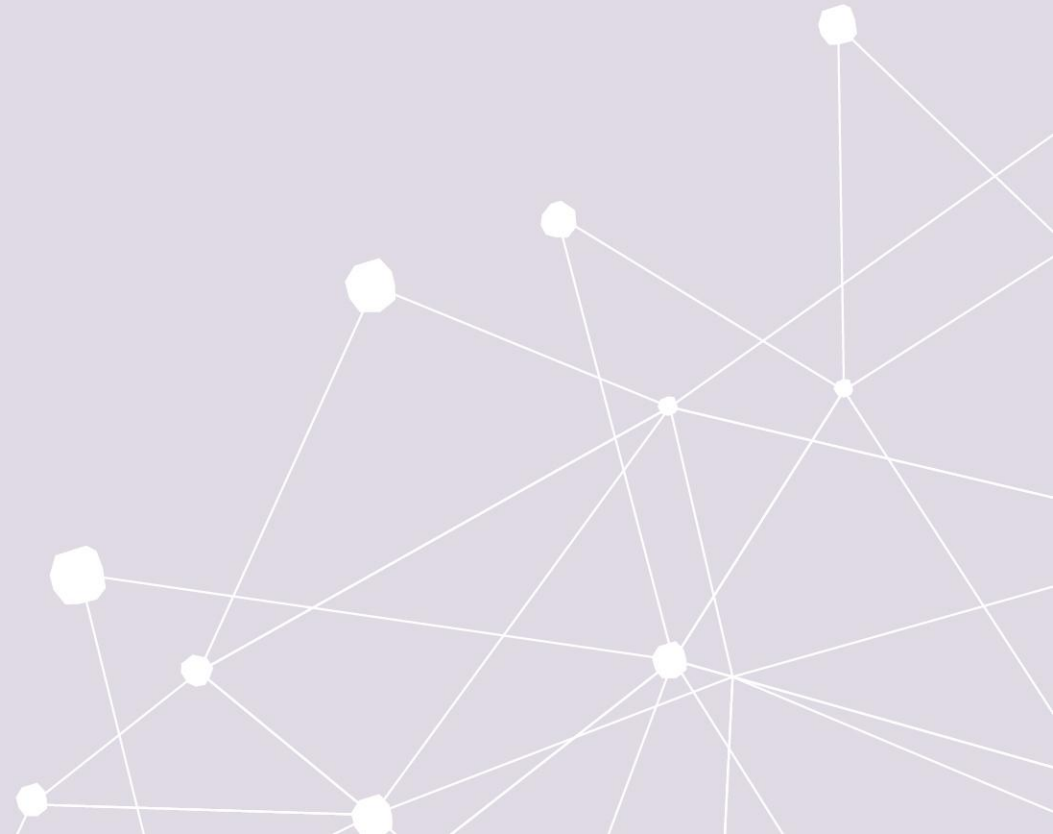


# Sharing back

What were some of your key takeaways?

What principles and points resonated most with you?

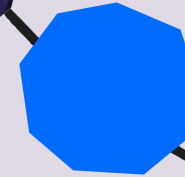
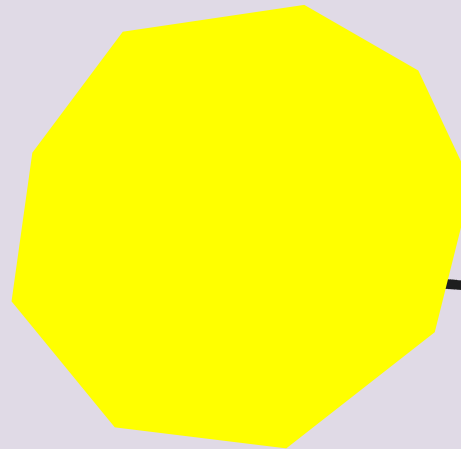
Any other key reflections?



# Join Q

Want to know more?

<https://q.thenhsalliance.org/get-involved/join-q>



# Resources

Download the Leading successful partnerships guide:

<https://q.thenhsalliance.org/resources/leading-successful-partnerships>

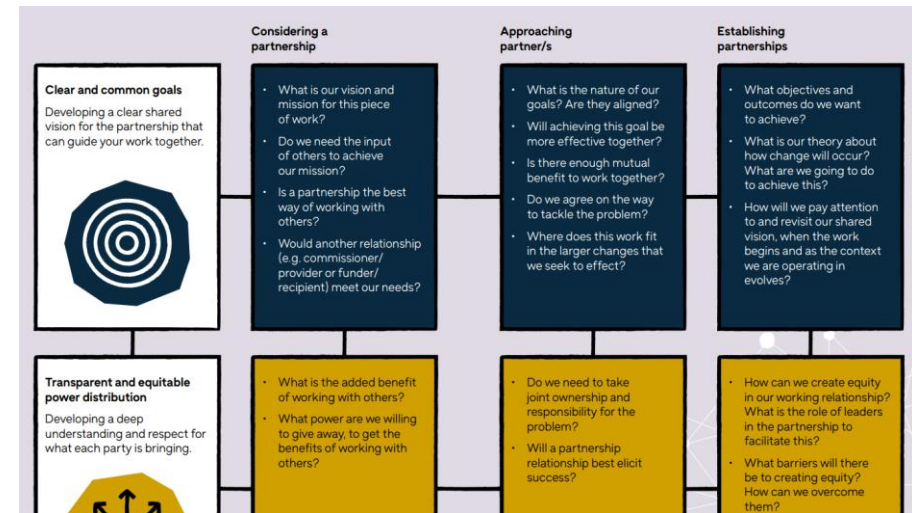
Download the skills map and resources:

<https://q.thenhsalliance.org/resources/skills-for-collaborative-change>

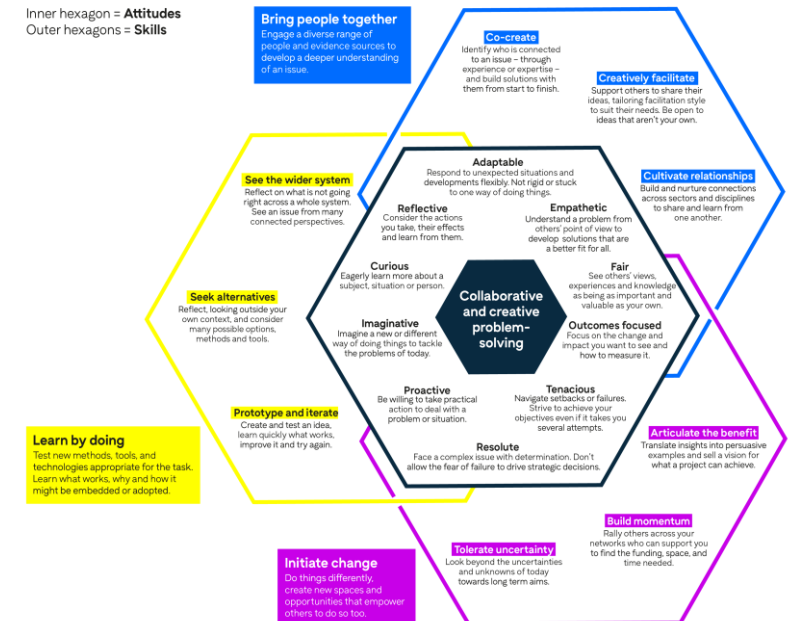
Get in touch if you'd like Q's support in bespoke session for your team

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Inner hexagon = Attitudes  
Outer hexagons = Skills



# Feedback

We'd love to get your feedback on the session today.

Please share your answers in the chat box:

1. **WWW:** What went well?
2. **EBI:** Even better if?

# Thank you

Q is hosted by The NHS Alliance and supported by the Health Foundation and partners across the UK and Ireland

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